

KALOMA CHRONICLE

SPRING 2021 EDITION

Locked Bag 3006

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Inside this Edition

Director of Nursing / Facility

Manager Update

Home Care Program

Lifestyle News and Activity Calendar

Quality Report

Baby Corner

Comments and Complaints

Pet Therapy

Catering Corner

Kaloma Cooking Club

Get to know Kaloma Staff

Notice Board

Director of Nursing / Facility Manager

“You are never too old to set another goal or dream a new dream” (C.S. Lewis).

Hello Everyone,

Welcome to our new quarterly Chronicle Spring Edition. As most of you may be aware the Chronicle used to be issued monthly but we were finding that we were repeating ourselves and running low on content. After consultation with the residents of Kaloma at our monthly meeting and with the approval of The Board we have since changed it to quarterly, with a new addition each season. In between issues we have been updating our Facebook page with what has been happening at Kaloma. You will also still receive the Activities Calendar and Birthday list each month.

Moving on, Kaloma has seen a number of lockdowns over the past few months which we all know can cause considerable heartache for the residents and their visitors. I would like to take the opportunity to explain why that has been occurring so often. Lockdowns due to an outbreak are determined by advice from our Public Health Unit. We notify them if there are unwell residents (for example, with flu like illness or gastroenteritis), and they decide if we need to lockdown a wing or the whole facility.

Prior to COVID, for a facility to be considered being locked down there had to be 3 cases of people with the same collection of symptoms (runny nose, cough, fever, sore throat). Due to the high risk environment and what has been happening with COVID they lowered the threshold to only 2 cases of the same collection of symptoms, which you can imagine doesn't take long to happen. Think of when someone in your house comes home sick and within 2 days you're sick as well, that's how quickly things can change for us here. If it is a weekend, it can be even more difficult for staff to manage a lockdown as they are caring for the unwell residents and they are dealing with a lot of phone calls asking when we will be open again etc. I please ask everyone be patient during times like these as caring for the residents is our first and foremost priority, we must protect and care for our most vulnerable in times like these.



With the current Border Restrictions and COVID cases edging closer to QLD we ask that you do not visit Kaloma if you are feeling unwell or have been near anyone who has been feeling unwell.

You will have noticed that we now have an electronic sign in system. Please sign in and out of this device when entering and exiting Kaloma. This device will also take your temperature.

The QLD Check in App also needs to be scanned each time you enter Kaloma. This is a Government Regulation and is purely for contact tracing should the need arise. Kaloma does not collect or retain this information.

Lastly, in July Kaloma had a site visit from the Aged Care Quality and Safety Commission in an unannounced site audit. They stayed for 3 days and reviewed Kaloma's systems and processes as well as interviewed staff, residents and their representatives. The purpose of this visit was to ensure Kaloma meets all 8 of the Aged Care Quality Standards. With the final report of the Royal Commission into Aged Care complete the standard of care in residential aged care has been under quite a lot of scrutiny.

I am extremely happy to announce that Kaloma has received the official audit report and Kaloma has met all 8 standards. Kaloma has been reaccredited until 2024. In this time we will have unannounced spot audits where the Commission will come in for the day and Audit a particular section of Kaloma to make sure we are still meeting the required standards.

Have a safe and happy Spring

Tenneille





New Residents

Delphine Pitt
Colleen Williams
Beverley Parsons
Vernon Hutton
Dawn Adams
Roley White
Robert Officer

New Staff

Megan Barnham—PCA	Eunice McGrady—PCA
Susan Bell—PCA	Storm Knight—PCA
Montanna Timms—PCA	Susanne OKeefe—PCA
Janie Jackson—Lifestyle	Riya Malla—Registered Nurse
Jannett Brigg—PCA	Diane Steers— PCA and Lifestyle Officer
Kaylah Tillack—Reception	Divina Alao—PCA
Gabrielle Philips—Enrolled Nurse	Diana Wilson—Housekeeping
Terrence McMullen—Maintenance	
Roslyn Horne—PCA	

Who is Who at Kaloma



Clinical Staff



Safety, Maintenance
and Groundsmen



Housekeeping and Catering



Personal Carers



Lifestyle



Community Carers

Warrigal and Broilga Lifestyle news

“If we had no Winter, The Spring would not be so pleasant”

-Anne Bradstreet

Hello again everyone,

Tia here for the activities update!

It's been a couple of months since our last Chronicle but welcome to our new quarterly Chronicle! Hopefully we will have it jammed pack with a bit more substance for our readers.

I just wanted to start off by saying that as of August, I have stepped down as Acting Lifestyle Coordinator. I have thoroughly enjoyed this position but I am going back to finish my Nursing Degree next year as well as have a baby! So I didn't want to bite off more than I could chew and I would hate to think of letting the residents down by not giving this position my all as I have tried to in the past. So with that being said, the lovely Shelly who has been a fabulous 2IC, has stepped up into the Coordinator position and is doing a fantastic job already! I would like to thank all the residents and staff for supporting me in this role, I really have enjoyed it and have learnt valuable lessons. I will be back after Maternity leave next year, I am not sure doing what yet but I will be back!

In other very exciting lifestyle news, as some of you will know, our amazing Bec Heitzmann will be returning to us as Lifestyle Coordinator in October! We have missed our fearless leader very much and are looking forward to having her sunshine back in Kaloma!

WELCOME BACK BEC!

Now on to what our lovely residents have been up to! The last couple of months has been a whirlwind it feels like. We have had plenty to do but have also had plenty of lockdowns so unfortunately that has seen us miss out on a couple of activities.

In early July we focused on NAIDOC week, we read about the history of NAIDOC week through the ages. We followed this up with videos of traditional Aboriginal dances. Our resident Colleen McGrady explained to us what some of the dances mean as well as teaching us about what some Dot paintings represent. We are so lucky to have this knowledge available to us first hand and look forward to having more experiences with our First Nations people.

Over the past few months we have been very privileged to have some great performances come to Kaloma! We had Opera QLD come in at the start of June for a little snippet of their A Little Bit Country, A Little bit Opera show. WE were in awe of the musical talents! We had to be creative were we had the performance but it worked out great! A big thank you to the performers and musicians, the residents loved every bit!



The children from St Marys Choir popped in at the end of July for a practice performance! On the Tuesday the senior choir and the junior choir came in on Thursday! Its been a long time since we have been able to visits from our little people due to restrictions. We were blown away by the talent of both choirs! A big thank you to the St Marys kids and staff.



The last couple of months we have been going to the Golden Agers morning tea at the Goondiwindi cinema! We have a page of movie reviews from the residents, so keep your eye out for that! Its such a great morning

We have also started a new activity called Virtual Bingo and Virtual Trivia! This is run online by a company and we play against other Aged care facilities around Australia! Its exciting to try something different . We win cash prizes and for Bingo, Greg Dean actually won a \$15 gift card for winning a round! Congratulations Greg! We aren't sure if we will do the online Trivia again but the residents loved the Virtual Bingo! So we have signed up for the next three months!

We have been busy with our usual activities of quizzes, art therapy, sing along's and happy hour! As always we love our discussions with Ilona and Lisa from the library and of course our church services.

Now that the weather has warmed up, we are able to start heading out a bit more without freezing! Lots more bus trips out for lunch, maybe a few day bus trips

Until Next Time

The Lifestyle Team

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
		1 Art Therapy And gardening	2 	3 Whistling Man With Kathy At 10.00am Happy hour At 2.00pm in Coolabah	4 Residents choice Of activities from activity trolley No lifestyle officers on today	5 
6 	7 Pikelet morning Whiteboard games 11am catholic church	8 Art group in Warrigal Anglican church with Rev Kay	9 <u>ARM CHAIR TRAVEL TO VIETNAM</u>	10 Bus trip around Gundy and of course a stop at Maccas. Activities back at Kaloma	11 Residents choice of activities from activity trolley.	12 
13 	14 Pikelet morning Reading group With Ilona and Lisa at 10.30 Library book return	15 Art group in Warrigal Soap Making for our Kaloma Shop! What type should we make?!	16 	17 Residents meeting with Toni at 10.30	18 Residents choice of activities from activity trolley	19 
20 	21 Pikelet morning Catholic Church At 11.00	22 Anglican Church With Rev Kay Let's try Embroidery Hoop	23 Morning Tea at the men's shed For the gentleman And activities in Coolabah	24 Bus trip around Gundy with a visit to Maccas Then to the Royal for lunch.	25 Residents choice of activities from Activity trolley	26 
27 	28 Library book returns Pikelet morning! Quiz and what happened on this day in history! 11am catholic church	29 <u>Board games in Coolabah</u>	30 	<h2 style="margin: 0;">Warrigal/ Brolga Activities Calendar SEPTEMBER 2021</h2>		



Grab your swimmers!
The residents were off
to Hawaii for Arm chair
Travel!





September Birthdays

Residents

10th- Poppy Pickering

15th- Gordon Cross

17th- Shirley Roberts

19th- Pat Skinner

25th- Elsie

Oshaughnessy

26th- Mel Cairns

29th- Leon Teitzel

Staff

5th- Rizza Hipolito

6th- Megan Sempth

11th- Gabrielle Phillips

13th- Ben Cilento

15th- Crystal Wilson

16th- Michael Obrist

16th- Susanne Okeefe

21st- Danielle

Mcelheran

23rd- Storm Knight

25th- Titilia Ratukalou

28th- Dakota Conlon



October Birthdays

Residents

1st– Marg Prior

1st– John Stehr

4th– Mary Grant

8th– Robin McIntyre

11th– Shirley Brook

12th– Rhonda Chapman

14th– Peter Dight

18th– Rusty Potter

23rd– Greg Dean

31st– Merle Dalby

Staff

20th– Irene Mundy

26th– Izzy Waugh

27th– Tenneille

Aguilar



November Birthdays

Residents

4th– Dawn Manton

9th– Bev Parsons

17th– Dulcie Jones

22nd– Bob Prior

28th– Edith Beasley

28th– Delphine Pitt

Staff

8th– Merinda

Mcintosh

9th– Lindy Ellis

10th– Nicola

Marchant

16th– Sharni Smith

**24th– Tash New-
man**

SPRING HAS SPRUNG AT KALOMA





News from the Community

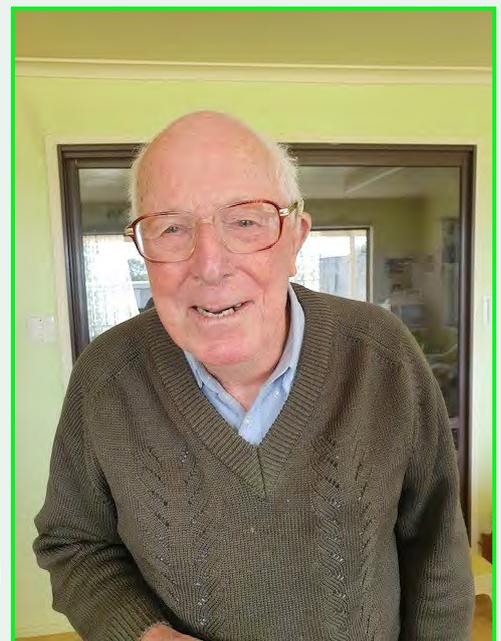
Hello and welcome to our Spring edition of Kaloma Chronicle for 2021.

A little recap over the last 2 months- As you all know from the 30th May all visitors to aged facility's must have proof that they have had their vaccination or a letter of exemption from their doctor, this includes any clients coming up to Kaloma for day respite. I am happy to report that all home care staff have had both their flu vaccination and also their Covid-19 vaccination.

I cannot stress this enough- It is still very important that if you are feeling unwell to phone Kaloma and notify coordinator Jo 0411031136 before we arrive at your home to stop the spread of infections. Please if your family members are feeling unwell or have a cough tell them to stay away from your home until they feel better as there are a lot of nasty going around.

The aim of Kaloma's home care program is to assist clients to remain in their own home while enabling and encouraging them to do as much as they are safely able to do for themselves. We are here to offer any help you may need to assist you to remain at home for as long as you can. By excepting a little bit of help when you first need it, will help promote your confidence, conserving your precious energy for the tasks you can perform independently. If you know anyone who would like information about our home care packages please contact Home care coordinator Jo-Anne Sloss and Kaloma DON\FM Tenneille Aguilar 46711422.

We would like to remind all our clients that the second lot of home care changes made by the government for home care packages came into effect this month 2021. The focus been on how client's budgets can be spent, any excess in your budget will still be carried over each month however this amount will be held by the government. Your package budget will continue to only be able to be used for services we can provide to assist the clients to remain in their own homes as long as it is a **CARE NEED** for example: Personal hygiene, meal prep and delivery, housekeeping, laundry, mowing lawns, etc. Larger items like mobility scooters will need to be on a hired basis. Please refer to the budget buy print out given to clients back in June and If you have any question, please speak to coordinator Jo & DON Tenneille.



Clients are able to purchase a meal through their home care budget which will cost an out of pocket fee of \$3.00 per meal (either delivered to their home or had at Kaloma if they attend respite days here's) - A meal will consist of: Hot meal, soup, sweet and juice. Kaloma has tried to keep the price down for our clients and this will be invoiced monthly in arrears for however many meals clients receive either at their home or in Kaloma. Unfortunately, the Food component of our meal service is not something that can be covered under client's budget and this needs to be paid separately by the client (meal prep and delivery are still allowed).

Reminder- As per client handbook, if you are not going to be home at the agreed time we are due to call and do not give a minimum 24 hours' notice, you will be charged for the amount of time we are to be at your home as we will still have to pay staff, the exception being if you are in hospital. If you are requiring assistance to appointments, please notify at least 2 weeks in advance to assist with rostering. Thank you for your understanding in this matter.

We have been doing some restructuring within home care and this month you will notice some new faces in home care staff: we will be having an RN available to assist more in the community with clinical needs\assessments\review especially for our higher package level clients and to assist our DON Tennille who is also RN to our home care program.

We are sad to farewell Hannah this month who is changing her career path. We thank her for her dedication to our home care clients you will be missed. We excited to have Sharon, Molly and Sue become part of our home care team. All home care staff, also work in Kaloma and by having some more staff trained to assist our home care clients we are bringing more knowledge and support to you all, and to help minimise staff fatigue. Thank you for your understanding and assistance whilst they are being orientated and trained in home care.



I (Jo) will be away for two weeks at the end of this month over the school holidays to spend some time with my Miss 6 and family. I know while I am away you will be well supported by our home care staff and 2ic Peta-Sue who has a wealth of knowledge. Peta-Sue will have my phone if you need to contact her as acting coordinator.

We would like to remind all our clients that they are welcome to attend activities at Kaloma and have their midday meal with our residents. We ask that if you are requiring assistance with transports to appointments that you give at least two weeks' notice due to rostering. Care Gundy offer a medico run which is a fantastic service to utilise saving you money on your budget as well.

Towards the start of November, a letter will be sent out to all clients enquiring what service they will be requiring over the Christmas\New Year holiday period including the public holidays as our rate of service is higher on public holidays and to allow for staff rostering and to be able to spend some time with their families as well. As per previous years if a house clean falls on a public holiday we will endeavour to move it to another day to save you money.

Take care

Until next time

Jo (Coordinator) Peta-Sue (2ic) Ben, Bernadette, Sharon, Molly and Sue



Happy Birthday to our clients who have celebrated since the last chronicle

June- Keith Coulton

August- Tony Fenwick, Denise Huddy and Eric Taylor

And a Happy Birthday to our spring babies

September- Daphne Kindt & Robert Kirkby

October- Harri Van Kuijk & John Stehr's

November- Cecil Goebel & Bob Suhr

We hope you all had\have a fabulous Birthday with lots of laughter & Cake.

Spring Crossword Puzzle

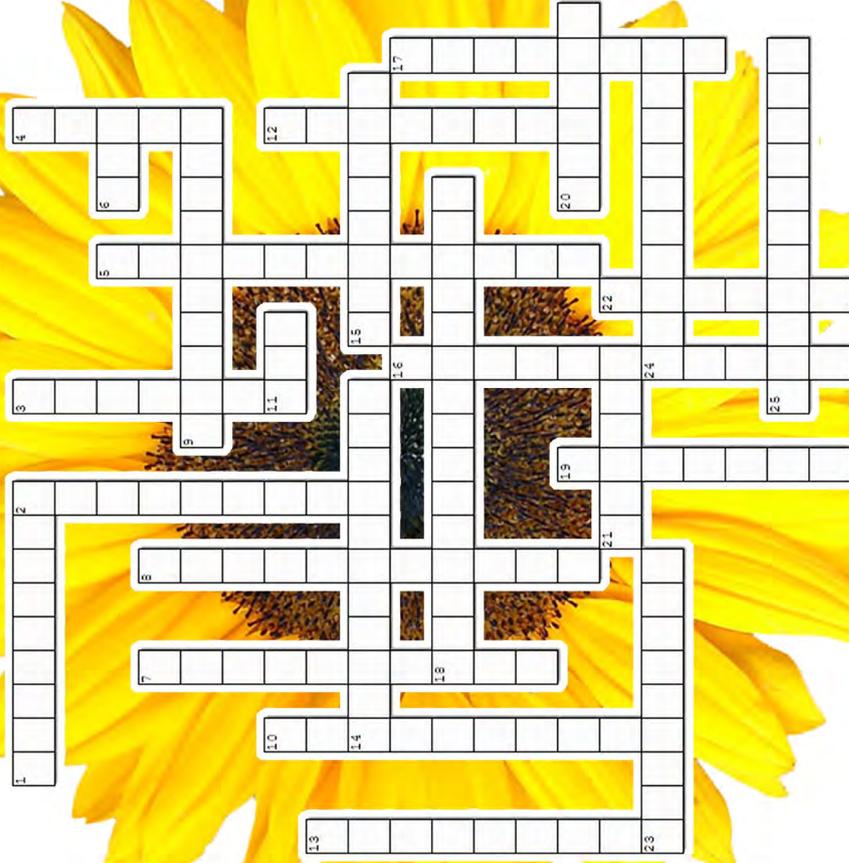


Down

- Flower that follows the sun
- Rabbits eat these
- Floppy and hops
- Basketball (2 words)
- Mom (2 words)
- Dance (2 words)
- Hunt for these (2 words)
- On this holiday, Jews go without bread
- Coughing, sneezing, stuffy nose
- Girls wear these (2 words) (Hint: 1 piece, 2 piece)
- Grab your mop and your dustpan
- April showers bring May _____
- Holiday

Across

- Footwear used for the beach
- WARNING:** May cause skin cancer!
- Holy Thursday, _____, Holy Saturday (2 words)
- Freshmen and sophomores take the PSAT, while juniors and seniors stress over this
- A blessing to students (2 words)
- Before seniors graduate, they go to this (Hint: Bash)
- Time to save time (2 words)
- Jump into _____
- With this in the air, you'll start to sneeze
- Used to protect the skin
- Cap and gown
- Animals come out of this deep sleep





Springtime Search-a-Word

C B O I H S D U N I S D R I B N
S Y E S E L Y E M S R Z H G V M
D P V E K I D V T U L I P S A J
I H R S Q R S X G N Q A S Y O W
P T O I A G A M O S S O L B W A
H L T G N V Y P R H Y T A C J R
I Q A S Z G F Y A I Z K O Y B M
X Y W Y C I P O I N J I L G K O
E F I L W E N F H E G F R R V K
M O S H G K S O Q N R A W O U L
R V E O R R V U I E S I Y W G I
A Y A T E A K P T S Q P A T O R
I M S W E G R T M W P R K H Y P
N T O Z N I U K D A T O S Q D A
Q L N X H B O W H R A I N B O W
F I B C O V I S E V A E L V J S

April	Bee	Birds	Blossom	Butterfly
Chirping	Flowers	Garden	Grass	Green
Growth	Happy	Leaves	May	New Life
Parks	Play	Rain	Rainbow	Season
Spring	Sunshine	Trees	Tulips	Warm



Hello from the catering team!

As you have probably noticed, you have been seeing our faces a lot more recently! Over the past couple months Kaloma has been going through a lot of structural changes, one of those being a catering team member in each Kitchen for all food service. We are all enjoying getting to know you a lot better, seeing you enjoy the meals that we work so hard on is very rewarding! Changes are still happening! We have just installed new Bain maries in Brolga and Warrigal Kitchens! We are excited to be able to offer Buffet style for all meals times now.

As the cold Winter season is coming to an end its time to start gathering ideas for our 2021/2022 Summer Menu! We have a lot of ideas in mind to make meal times a fun social occasion for all! Once a month we would like to do a themed meal time, 'Food from around the world'. At the start of the month we will pick a country, learn about it, and our chefs will try out their skills in cooking some authentic cuisine from the chosen location! We recently went to Japan and our Chefs made Sushi and Okonomiyaki! Where would you like to go next? As for the rest of our everyday menu we want your input! We would love to know what some of your favourite dishes are! Whether it's cold, hot, sweet or savory? Something you used to cook at home? A family recipe you'd like to share?

All feedback regarding meals will be handed over to us from resident's meetings so please make sure you attend to give us your feedback and

ideas! Families, please feel free to send us in your ideas as well!

Just a reminder to visitors, you are more than welcome to bring in special food for your family member here. There is an incoming food log book on the sign in desk at reception to record all of the food items you bring in. If bringing in homemade meals, they need to be labelled with the date it was made, if frozen, it needs to have the date it was made as well as the date it was frozen. Please be mindful that cooked Non-dairy food has a fridge life of 72 hours, cooked dairy food has a fridge life of 24 hours, frozen food has a freezer life of up to 3 months if stored correctly in sealed air tight containers. This is a mandatory food safety requirement; we ask you to please be sure you follow these policies to keep our consumers safe.



KALOMA'S CARROT CAKE WITH CREAM CHEESE ICING

INGREDIENTS

- 440g tin of crushed pineapple (drain and set aside juice)

WET INGREDIENTS

- ¾ cup milk
- 1 tsp. white vinegar
- 3 eggs
- 1 ½ cups brown sugar
- ½ cup vegetable oil

DRY INGREDIENTS:

- 2 cups plain flour
- 2 tsp. baking soda
- ½ tsp. salt
- 2 tsp. cinnamon powder

STIR-IN INGREDIENTS:

- 2 cups grated carrot
- ¼ cup desiccated coconut
- ½ cup roughly chopped walnuts



**TRY ONE OF OUR
NEW FAVOURITE
CAKES FROM OUR
WINTER MENU!!**

METHOD:

- Preheat oven to 180°, grease and line a cake tin
- Drain crushed pineapple and keep ¼ cup of the juice, set aside.
- Sift dry ingredients into a large bowl
- In a separate bowl, mix together wet ingredient items, including brown sugar and the ¼ cup of reserved pineapple juice.
- Add the 'Stir in' ingredients and crushed pineapple to the wet ingredient bowl.
- Add the wet ingredients to the dry ingredients, stir until combined
- Pour into lined and greased cake tin
- Bake for 40 min, or until skewer comes out clean.

CREAM CHEESE ICING:

- Beat together 180g cream cheese, 225g unsalted butter, 1 Tsp. Vanilla essence until smooth.
- Add 4 cups of icing sugar and beat for 3 minutes on high until smooth and fluffy.
- Roughly chop walnuts and sprinkle on top for garnish

Kaloma's Quality Report

The new Quality Standards were introduced across all aged care programs on 1st July 2019. The new Quality Standards are eight in number with a significant focus on the consumer receiving care that they have chosen and in alignment with their personal goals.

Quality is evidenced in many ways and includes feedback from complaints, meetings, word of mouth and in the trends of incidents and accidents.

A suggestion Box is located in the foyer at the main reception as well as in each wing and is wheelchair accessible. Please take the opportunity to record your comments on one of the suggestion forms and place in the box provided. Home care clients are able to ask for a Suggestion Form and one will be provided to you. Kaloma's policy is for staff to also use these forms and place in the locked boxes provided. Only the Director of Nursing/Facility Manager has access to the forms and empties them each day. Kaloma encourages all feedback and is a complaint friendly facility. All information is taken to improve our care and services.

Quality activities completed 2021

- Consumer education board placed in Coolibah lounge, consumer education an Agenda item at Consumers meetings.
- Face to face training for staff re: feedback and complaints, incident management, serious incident response scheme
- Face to Face Training for clinical staff re: wound management, The Aged Care Quality Standards and ACFI funding tool
- Site visit by the Service Assistance Development Panel funded by the Department of Health to undergo a gap analysis in preparation for Accreditation
- NPS MedicineWise Pharmacist delivery of face to face education for our Clinical Nurse and Clinical Nurse Assist regarding minimizing use of psychotropic medications in residential aged care.
- Introduction of 3 monthly skills days for care staff to refresh their basic care and observation skills.
- TAFE QLD site visit to deliver face to face infection control training which is a nationally accredited unit of competency in many Australian Health related Qualifications.

Further structure to orientation and induction processes for new staff as well as improvement to follow up and feedback processes from new employees.

Results of Audits

An audit was conducted on the incident management system and the investigation of incidents. The audit found that although incidents were reported, some of the lower risk incidents had taken over a month to be investigated. Staff have since received training regarding incident reporting and follow up investigation so it is a team effort and a comprehensive report can be used to close incidents which are resolved.

Regards from Mary, Jo, and Tenneille

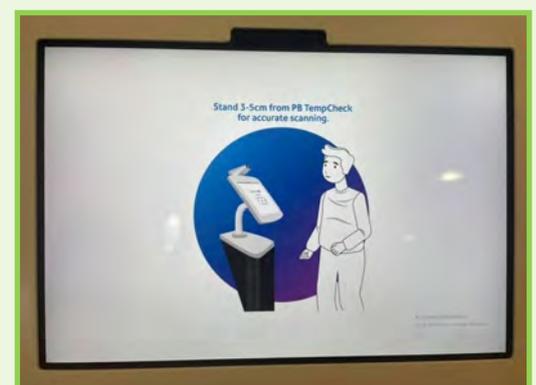
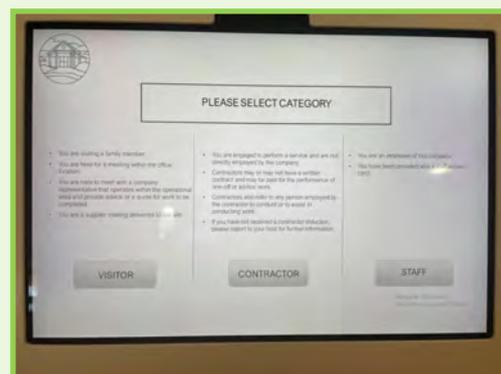
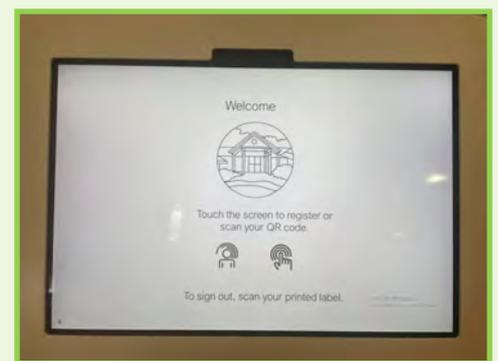


Visitor Management System

Please follow the on screen prompts and fill out your details. This device will prompt you when your temperature needs to be taken and you will also be required to answer the COVID19 screening questions.

On completion you will receive a printed barcode to keep for future use.

On your next visit you are able to scan the barcode without having to put all your details in again. You will still be required to answer the COVID 19 screening questions and take your temperature.



*Enjoy a cup of coffee or hot chocolate
while visiting Kaloma*

\$2 a cup





Pet Corner





Introducing

Eden Paige Carter

Born on the 25th of July

Weighing 7.8lbs

Daughter to first time parents

Crystal and Tom





*Welcome to the
World*

Ayla Grace Burnett

Born 14th May 2021

Weighing 7.4lbs

Little Sister to Ollie and Daughter
to Alyssa and Matthew





WELCOME

Samuel Marchant

Born on the 17th June 2021

Weighing 6.15lbs

Son to David and Natasha
Marchant



Kaloma's July Quality Activity Report

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Regards from Mary, Jo, and Tenneille

Get to know us!

In this section we will be introducing 4 different staff members from various roles in Kaloma. Don't forget to say Hi if you see us around Kaloma!

Peta Sue Raymond

Homecare 2IC/ Skills Support

Most of you probably know Peta Sue from around Kaloma! Peta has been with us since 2009 and is the 2ic in Homecare as well as Skills Support for all new and existing care staff! Peta Sue is a much loved and valuable member of our Kaloma team!

Peta Sue says her favourite thing about working at Kaloma is everything! Peta-Sues favourite food is Indian, her favourite colour is blue and favourite animal is Blue! If you see Peta around Kaloma, don't hesitate to say Gday!



Kaylah Tillack

Receptionist

Welcome to Kaylah, our new part time receptionist. Kaylah has been with us for the past 7 weeks. Kaylah has thoroughly enjoyed getting to know all of the residents and their families as well as not having to work weekends so that she can spend time with her friends and family! Kaylah is a born and bred Goondiwindi local. Welcome to the team Kaylah!

Brianne Magnay

PCA

Brianne has worked at Kaloma since 2014 and is a fabulous carer.

Brianne always has a lot of love for the residents and all the time in the world for them. Brianne's favourite thing about Kaloma is working with the residents and getting to know them. When Bri is not at work she is spending time with her family and looking after her daughter Armani!



Bianca Grose

Finance Manager

Now you may not see Bianca on the floor much but she is always busy working in the background! In saying that, her door is always open so please pop in and say hello! Bianca deals with all the finance stuff to do with Kaloma, we definitely couldn't manage without her. When Bianca isn't at work, she is chasing after her 4 year old son as well as looking after her man child!





The Queensland Ballet lead the residents in a ballet workshop!



We forgot our Tutus... Whoopsies.



LINDEN
TREE
FLOWERS



Community makes "Hole in One" to raise a record amount at Kaloma Paynters Charity Day.



140 Businesses and Individual sponsors, from as far as Brisbane, west to Talwood, south to Glen Innes were Instrumental in helping raise a record \$77,000 at the recent Golf and Card Day.

It was a wonderfully successful day, with a big golfer turnout of 128 and a clubhouse full of 64 Bridge and Mah-jong players.

Phil Sloan's team were triumphant on the golf course while Trish Bishop & Barb Arthur won N/S Bridge, Paula

Lennon & Mike Rival the E/W and Pam Sullivan topped the Mah-Jong.

The lucky door Prize of 5 nights in a 2 bedroom ocean view apartment at Newport in Mooloolaba was won by John Littlewood.

Raffle Prizes

1st Prize.. a Nungwai garden sculpture .. Ade Benson

2nd Prize.. a silver chain necklace crafted by the late Laird McColl .. G. Lahey

3rd Prize.. a \$200 voucher from the Victoria Hotel.. John Billsborough

A beautiful array of prizes for the winning golfers, card and mah-jong players was the result of the generosity of main street businesses.

Local pork and lamb producers along with agribusinesses, machinery and other small businesses gave amazingly generous amounts of their goods for the auction. At the completion of the day spirited bidding saw the auction raise \$9,000 for Kaloma.

Tenneille Aguilar Director of Nursing/Facility Manager said "Funds raised on the day will go towards additional solar panels which will assist electricity costs into the future." She also commented that "Thanks to a Federal Government BIF funding grant we are now in a position to be able to upgrade our outdated communication systems". "This includes replacing servers, computers, nurse call systems and resident treatment records. I am confident that with these upgrades every shift will be more efficient, importantly allowing staff more time for care and communication with residents."





quiz

What does your

favorite spring flower say about you?

Pick out the bloom you love the most and read on!



Lillies

You're sweet!

You're a down-to-earth girl who cares about others. Lilies symbolize peace as well as sweetness and purity of heart, which totally fits you! You're known for your kindness, and you're super-dedicated to the people you love!



Peonies

You're a dreamer!

Peonies have soft, cloud-like petals—perfect for a daydreamer like you! You're a sensitive girl who sometimes lives in your own little world. Your creative imagination is one-of-a-kind!

Lilacs

You're artistic!

Lilacs are a pretty purple, a color that inspires creativity. That's why an artsy girl like you is drawn to these flowers! You're a gentle, creative soul who loves coming up with new things.



Daffodils

You're cheerful!

Daffodils are bright and yellow like the sun. So it makes sense that a super-positive girl like you would be attracted to these pretty petals. You can brighten anyone's day by being your upbeat, friendly self!



Tulips

You're mysterious!

Just like the tulip with its closed petals, it can be hard to get you to open up! You like to keep people guessing. Friends know they can always come to you with their secrets—you'll never tell! Close pals know you're as loyal and loving as they come!



Hyacinths

You're silly!

Hyacinths symbolize playfulness and sass, which are two qualities you have! You're always having a good time, no matter what you're doing. Friends and fam can count on you to make them laugh!

GETTY (6)

Kaloma's Remembrance Garden

Marie Pringle

29/05/1935—04/06/2021

Marie Pringle passed away peacefully at Kaloma with her family by her side. We remember Marie for her quick wit and endless general knowledge and trivia. She is greatly missed.



Jack Saunders

02/01/1930— 21/06/2021

Jack was a very much loved and is a missed member of our Kaloma family. We miss Jack scooting down the halls of an afternoon and sitting in the afternoon sun in the Brigalow hallway.



Arie Korteweg

9/02/1935— 11/06/2021

Arie has been part of our Brigalow family for many years. Arie was always full of joy and was a very family orientated man. He loved his family very much.



Lynette Taylor

27/06/1949— 19/06/2021

Lyn passed away peacefully with her beloved family by her side. Although Lyn was only with us at Kaloma for short time, she will be missed. We remember Lyn for her infectious laugh and love of her little dogs.



Residents
enjoyed a
Karaoke
Sing-a-long
with Annabelle



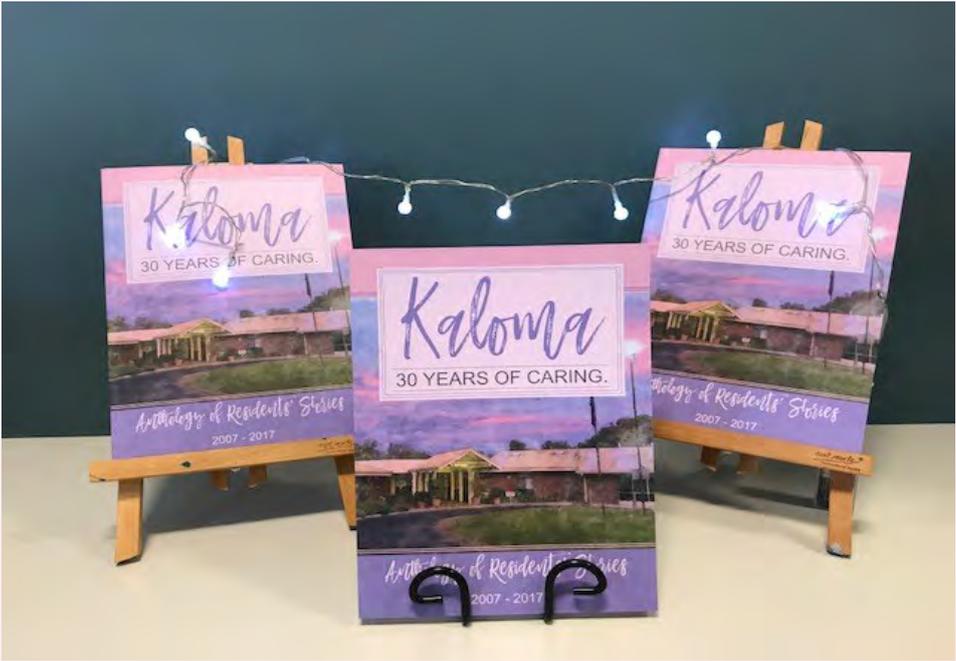
Medicare and Pension Cards

In order to maintain correct and up to date Resident information, if your family members Medicare or pension card renewals come in the mail could you please drop a copy or email a copy to admin3@kaloma.org.au.

Thank you for your assistance with this.



Kaloma 30 Years of Caring
\$30 each
available for purchase at Reception



How to make a Suggestion or Concern and Report Feedback, Hazards or Near-Miss Reporting

At Kaloma, we actively seek out suggestions, concerns, feedback and reporting from everyone to enable us to improve our service to all consumers in our care and their extended families, our staff, service providers, and the wider community.

Comments are welcomed and accepted in the spirit of continuous improvement. We strive hard to meet our Mission.

If you wish to make any comment the procedure is as follows;

- Take a Suggestion Form from the Suggestion Box located at the front foyer to Kaloma. When completed, place it in the Suggestion Box or mail the completed form to Kaloma.

**Attention: Director of Nursing / Facility Manager
Kaloma
LMB 3006
GOONDIWINDI QLD 4390**

- Home Care Clients will be provided with a Suggestion Form by staff if a concern is raised. When completed, the Clients can either send it back with staff or post it to Kaloma.
- Kaloma's policy is that any concern raised must be logged on the computer system by staff and this is then automatically sent as an e-mail to the DON/FM for prompt attention.
- You can also contact the Director of Nursing/Facility Manager directly to discuss your concerns by telephone (07) 46711422 or email DON.FM@kaloma.org.au.

Other opportunities for suggestions or comments are available through:

- The monthly Resident's Meeting with a copy of Minutes provided to each Resident, Area Manager and Kaloma's Board. Agenda items include consultation about changes within the organisation as well as, Resident's satisfaction with care, dignity, staffing, menu, cleaning, laundry and maintenance and grounds.
- Both Home Care and Residential programs have an annual schedule of Audits and Satisfaction Surveys with feedback provided via the Kaloma Newsletter.
- Your care plans are regularly reviewed with you.

Should you feel that after using these avenues of complaint that you remain dissatisfied you may write to Kaloma's Board. The contact details are as follows:

***'Confidential'*
President of Kaloma Board
Locked Bag 3006
GOONDIWINDI QLD 4390**

If you still remain dissatisfied, you can also contact

***Aged Care Quality and Safety Commission
GPO Box 9819, Brisbane. Qld. 4001
Telephone: 1800 951 822 (free call)
E:mail info@agedcarequality.gov.au
OR
Aged and Disability Advocacy (ADA)
121 Copperfield Street, Geebung. Qld.
Telephone: 1800 818 338***



The influenza vaccine will be **MANDATORY** for all visitors and staff entering Kaloma Home for the Aged as of the **30th May 2021**. From this date staff and visitors will need to provide Kaloma with Flu vaccine Evidence before you will be allowed to enter Kaloma.

Note: the vaccination is not available to a person only if:

- the person has a medical contraindication to the influenza vaccine; or*
- the person is observing the recommended waiting period between receiving the COVID-19 vaccine and the influenza vaccine.*



Kaloma

Kaloma Home for the Aged Ltd
trading as Kaloma

ABN 74 811 097 243
16 Gough Street
Locked Bag 3006
Goondiwindi Qld 4390
Telephone: (07)4671 1422
Fax: (07) 4671 3890
Email: DON.FM@kaloma.org.au
Web: www@kaloma.org.au

2 September 2021

Dear Madam / Sir

The Annual General Meeting of Kaloma Home for the Aged Ltd will be held on Thursday 30th September 2020 at 6pm at Kaloma.

We are pleased to invite you to attend our AGM so that we can inform you of Kaloma's progress over the past year.

If you wish to attend please ensure you bring evidence of flu vaccination as per current government directions.

We would greatly appreciate your attendance.

Refreshments will be available.

Yours faithfully

A handwritten signature in black ink, appearing to read 'Tenneille Aguilar', written in a cursive style.

Tenneille Aguilar
Director of Nursing/Facility Manager



NOTICE BOARD

ALL visitors must enter Kaloma via the front door

BASIC DAILY CARE FEE

We remind everyone that the Basic Daily Care Fee is set by the Department of Health and Ageing and is payable by all Resident's (respite or permanent). This fee is not claimable through Medicare.

VISITOR MEALS

If you would like to have lunch with your loved one while visiting Kaloma, please order prior to 10am with Administration Staff. The cost is \$12 payable to Admin Staff.

Unfortunately, we cannot cater for large groups.

CHANGE OF DETAILS

If you have changed your address, or contact details, please advise our admin staff to ensure all records are kept up to date.

UNCLAIMED CLOTHING / NON MARKED CLOTHING

If your loved one is missing items of clothing please speak to the Supervisor or Administration Staff.

Clothing Labels can be ordered with Administration at a cost of

50 label's—\$ 65

100 label's—\$ 130

This includes the application of labels by Laundry Staff

Our Laundry staff will label clothing items for you.

RESIDENTS PETTY CASH

Please ensure that this onsite account is topped up regularly . This account is used for haircuts, outings and other miscellaneous items your loved one may want.

INCOMING FOOD

Please sign in ALL incoming food that you are giving to your loved ones in the "Food Register" located at Reception

HAIRDRESSER PRICE LIST

Cut—\$25

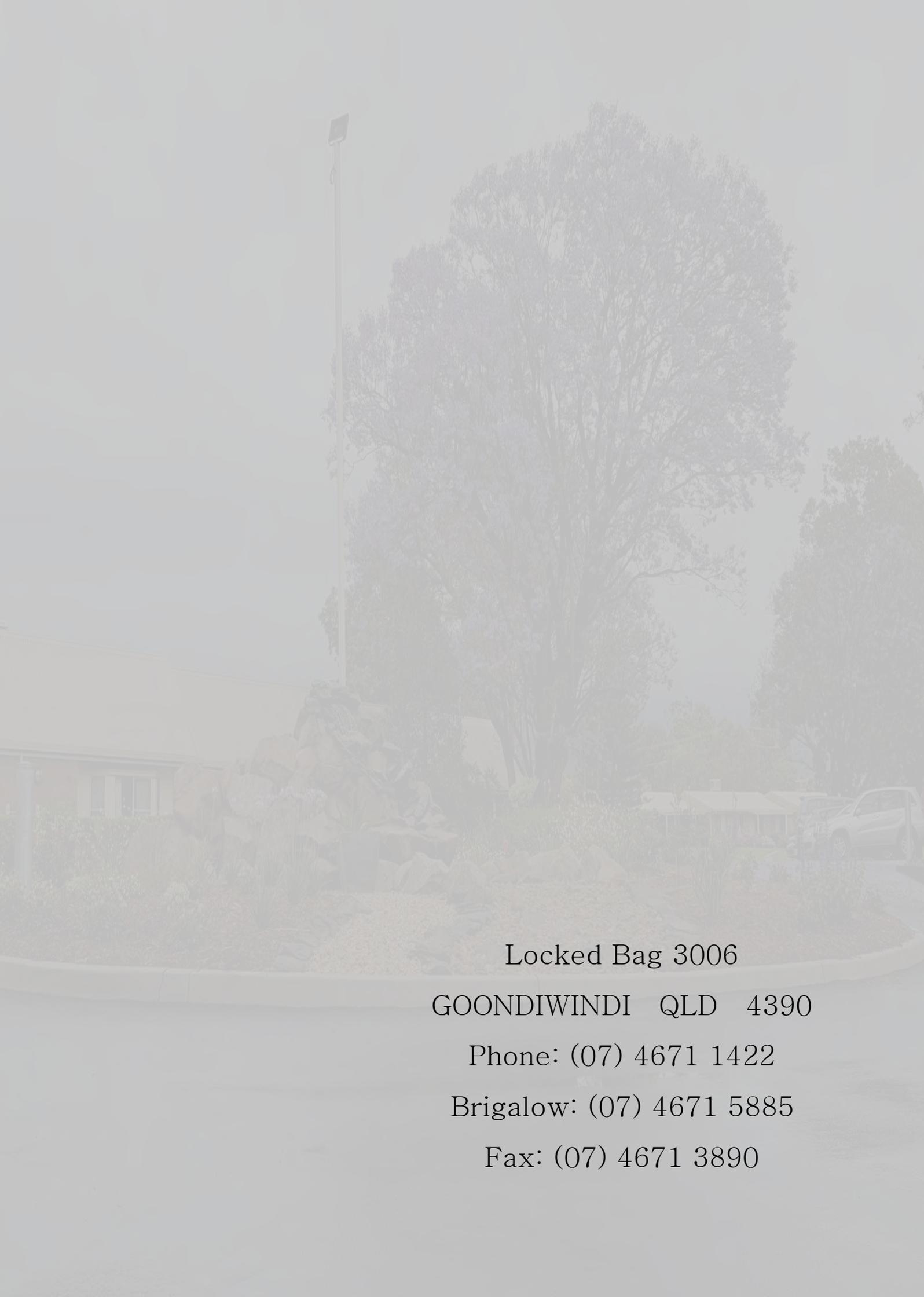
Shampoo and Set—\$25

Colour—\$50

Perm—\$ 95

EMAIL CORRESPONDANCE

If you have an email address and would like to receive information by email, please email us at Don.fm@kaloma.org.au or admin3@kaloma.org.au to be added to the mailing list. This is for information only and not for account statements.



Locked Bag 3006

GOONDIWINDI QLD 4390

Phone: (07) 4671 1422

Brigalow: (07) 4671 5885

Fax: (07) 4671 3890